

## General Terms & Conditions Stichting Webshop Keurmerk SMDC-NutraCeuticals B.V.

These General Terms & Conditions of Stichting Webshop Keurmerk have been established in consultation with the Dutch Consumer's Association as part of the Dutch Coordination Group of Self-Regulatory Consultation (Dutch CZ) of the Social Economic Council and shall take effect as from 1 June 2014. These General Terms & Conditions shall be used by all members of the Stichting Webshop Keurmerk with the exception of financial services as referred to in the Dutch Financial Supervision Act and to the extent that these services are supervised by the Netherlands Authority for the Financial Markets.

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### Article 1 - Definitions

In these terms & conditions, the following definitions shall mean:

1. Supplementary agreement: an agreement whereby the consumer acquires products, digital content and/or services in relation to a remote agreement and these products, digital content and/or services are delivered by the entrepreneur or a third party based on an agreement between that third party and the entrepreneur;
2. Reflection period: the period within which the consumer can exercise his revocation right;
3. Consumer: the natural person, who is not acting for purposes relating to his trading, business, handicraft or professional activities;
4. Day: calendar day;
5. Digital content: data produced and delivered in a digital format;
6. Extended transaction contract: an agreement regarding the regular delivery of products, services and/or digital content during a certain period;
7. Sustainable data carrier: any tool – including email – that enables the consumer or entrepreneur to save information personally addressed to him, in a manner which enables the future consultation or use of this information during a period of time adequate for the purposes of the information, and which allows the unchanged reproduction of the information saved;
8. Revocation right: the consumer's right to revoke the remote agreement within the reflection period;
9. Entrepreneur: the natural or legal person, who is a member of Stichting Webshop Keurmerk and who offers remote products, (access to) digital content and/or services to consumers;
10. Remote agreement: an agreement concluded between the entrepreneur and the consumer as part of an organised remote sales system of products, digital content and/or services, whereby one or more remote communication techniques are also or exclusively used;
11. Standard revocation form: The European standard revocation form included in Annex 1 of these terms & conditions;
12. Remote communication technique: means to be used for the conclusion of an agreement, without the consumer and entrepreneur having to be present in the same room at the same time;

### Article 2 – Identity of the entrepreneur

SMDC NutraCeuticals B.V.  
Hooge Wijkstraat 7, 5384 RC  
Heesch  
The Netherlands

Tel.: + 31 (0)412 745500 (Mo to Fri from 08.30 - 17.00 hours)  
Email: platinum@sporthorsemdc.com  
CoC number: 71035923  
VAT number: NL858555062B01

If the activity of the entrepreneur is subject to a relevant licensing scheme: the details of the supervisory authority;

If the entrepreneur has a regulated profession:

- the professional association or organisation he is a member of;
- the professional title, the place in the EU or the European Economic Space where the title was granted;
- reference to the professional regulations applicable in the Netherlands and references to where and how these professional regulation apply.

### Article 3 – Applicability

1. These General Terms & Conditions apply to any offer of the entrepreneur and to any remote agreement concluded between entrepreneur and consumer.
2. Before the remote agreement is concluded, the text of these General Terms & Conditions is made available to the consumer. If this is reasonably not possible, the entrepreneur shall, prior to the conclusion of the remote agreement, specify the manner in which the General Terms & Conditions can be consulted at the entrepreneur's office and indicate that he will, at the request of the consumer, send the terms & conditions to consumer free of charge as soon as possible.
3. If the remote agreement is concluded electronically, the text of these General Terms & Conditions can, by way of derogation from the previous paragraph and prior to the conclusion of the remote agreement, be made available to the consumer by electronic means in such a way that the consumer can easily save these terms & conditions on a sustainable data carrier. If this is reasonably not possible, the consumer shall, prior to the conclusion of the remote agreement, be notified of the way in which these General Terms & Conditions

can be consulted by electronic means and of the fact that these terms & conditions will be, at the request of consumer, send to consumer free of charge by electronic or other means.

4. In case specific product or service conditions apply in addition to these General Terms & Conditions, the second and third paragraph correspondingly apply and the consumer may invoke the applicable provision which is most favourable to him at all times in case of conflicting conditions.

### Article 4 – The offer

1. If an offer is of limited validity or is subject to certain conditions, this is expressly stated in the offer.
2. The offer contains a complete and accurate description of the products, digital content and/or services offered. The description provides sufficient details to allow the consumer to properly assess the offer.
3. If the entrepreneur uses images, these shall be truthful images of the products, services and/or digital content offered. The entrepreneur is not bound by manifest mistakes or errors in the offer.
4. All offers contain such information that it is clear to the consumer what rights and obligations are attached to the acceptance of the offer.

### Article 5 – The agreement

1. The agreement is concluded, subject to the provision laid down in paragraph 4, at the moment the consumer accepts the offer and complies with the associated conditions.
2. If the consumer has accepted the offer by electronic means, the entrepreneur shall immediately confirm the receipt of the acceptance of the offer by electronic means. As long as the entrepreneur has not confirmed the receipt of the acceptance, the consumer is still entitled to terminate the agreement.
3. If the agreement is concluded electronically, the entrepreneur shall take appropriate technical and organisational measures to protect the electronic data transfer and he shall ensure a safe web environment. If the consumer is able to pay electronically, the entrepreneur shall observe appropriate security measures.
4. The entrepreneur is allowed, within legal frameworks, to obtain information with respect to the ability of the consumer to comply with his payment obligations and with respect to all facts and factors important to a sensible conclusion of the remote agreement. If that research gives the entrepreneur proper grounds to decline the conclusion of the agreement, he is entitled to refuse an order or request or to apply special conditions to the execution thereof.
5. The entrepreneur shall, at the latest upon delivery of the product, service of digital content, provide the consumer with the following information in writing or in such a manner that the consumer can save the information on a sustainable data carrier in an accessible way:
  - a. the visiting address of the entrepreneur's place of establishment to which the consumer can address his complaints;
  - b. the conditions under which and the manner in which the consumer can make use of his revocation right or a clear notification with respect to the exclusion of the revocation right;
  - c. the information on warranties and existing after-sales services;
  - d. the price, including all taxes, of the product, service or digital content; the delivery costs to the extent applicable; and the manner in which the remote agreement is paid, delivered or executed;
  - e. the requirements for termination of the agreement if the agreement has a duration of more than one year or is of indefinite duration;
  - f. if the consumer has a revocation right, the standard revocation form.
6. In case of an extended transaction contract, the provision laid down in the previous paragraph only applies to the first delivery.

### Article 6 – Revocation right

#### With respect to products:

1. The consumer is entitled to terminate an agreement with respect to the purchase of a product without stating any reasons during a reflection period of a minimum of 14 days. The entrepreneur is entitled to ask the consumer for the reason of revocation. However, he may not require of the consumer to state his reason(s).
2. The reflection period referred to in paragraph 1 enters into force on the day following the receipt of the product by the consumer, or a third party, who is not the carrier, appointed by him in advance, or;
  - a. if the consumer has ordered multiple products in the same order: the day on which the consumer, or a third party appointed by him, has received the last product. Provided he has clearly informed the consumer thereof prior to the order process, the entrepreneur is entitled to refuse an order of multiple products with a different delivery time.
  - b. if the delivery of a product consists of different shipments or parts: the day on which the consumer, or a third party appointed by him, has received the last shipment or part;
  - c. with respect to agreements for regular delivery of products during a certain period: the day on which the consumer, or a third party appointed by him, has received the first product.

#### With respect to services and digital content not delivered on a tangible carrier:

3. The consumer is entitled to terminate a service agreement and an agreement for the delivery of digital content, which is not delivered on a tangible carrier, during a minimum of 14 days without stating any reasons. The entrepreneur is entitled to ask the consumer for the reason of revocation. However, he may not require of the consumer to state his reason(s).
4. The reflection period referred to in paragraph 3 enters into force on the day following the conclusion of the agreement.

#### Extended reflection period for products, services and digital content, which is not delivered on a tangible carrier, in case of failing to inform of the revocation right:

5. If the entrepreneur has failed to give the consumer the statutory information on the revocation right or the standard revocation form, the reflection period ceases twelve months after the end of the initial reflection period, which is established in accordance with the previous paragraphs of this Article.
6. If the entrepreneur has provided the consumer with the information as referred to in the previous paragraph within twelve months after the effective date of the initial reflection period, the reflection period ceases 14 days after the day on which the consumer has received the information.

### Article 7 – Consumer's obligations during the reflection period

1. The consumer shall treat the product and its packaging with the utmost care during the reflection period. He shall only unpack or use the product to the extent necessary to determine the nature, features and functioning of the product. The principle is that the consumer is only allowed to use and inspect the product in the same manner, as he would be allowed to do so in the shop.
2. The consumer is only liable for devaluation of the product resulting from a way of handling the product, which exceeds the provision laid down in paragraph 1.
3. The consumer is not liable for devaluation of the product if the entrepreneur

has not provided him with all statutory information on the revocation right prior to the conclusion of the agreement.

### Article 8 – Exercising the consumer's revocation right and the costs thereof

1. If the consumer uses his revocation right, he shall notify the entrepreneur thereof within the reflection period by means of the standard revocation form or in another unequivocal manner.
2. The consumer shall return the product, or give it to (a representative of) the entrepreneur, as soon as possible, but at the latest within 14 days after the day following the notification referred to in paragraph 1. This is not necessary if the entrepreneur has offered to collect the product himself. In any case, the consumer has complied with the return term if he has returned the product before expiry of the reflection period.
3. The consumer returns the product with all delivered accessories, in original state and packaging if reasonably possible and in accordance with the reasonable and clear instructions provided by the entrepreneur.
4. The risk and the burden of proof for the correct and timely exercise of the revocation right is borne by the consumer.
5. The consumer shall bear the direct costs of the return of the product. If the entrepreneur has not stated that these costs are for the account of the consumer or if the entrepreneur has indicated that he will bear the costs himself, the consumer does not have to bear the costs of the return shipment.
6. If the consumer revokes the agreement after first having expressly requested that the execution of the service or the delivery of gas, water or electricity, which have not been prepared for sale, starts in a limited volume or a certain quantity during the reflection period, the consumer has to pay the entrepreneur an amount in proportion to the part of the agreement, which the entrepreneur has complied with at the time of the revocation, compared to the full compliance with the agreement.
7. The consumer shall bear no costs for the execution of the services or the delivery of water, gas or electricity, which has not been prepared for sales, in a limited volume or quantity, or for the delivery of district heating, if:
  - a. the entrepreneur has not provided the consumer with the statutory information on the revocation right, the reimbursement of expenses in case of revocation or the standard revocation form, or;
  - b. the consumer has not expressly requested the start of the execution of the service or the delivery of gas, water, electricity or district heating during the reflection period.
8. The consumer shall bear no costs for the full or partial delivery of digital content, which is not delivered on a tangible carrier, if:
  - a. he has not expressly agreed, prior to the delivery thereof, to the start of the execution of the agreement before expiry of the reflection period;
  - b. he has not conceded the fact that he shall lose his revocation right upon granting his permission; or
  - c. the entrepreneur has failed to confirm this statement of the consumer.
9. If the consumer uses his revocation right, all supplementary agreements shall be automatically terminated.

### Article 9 – Entrepreneur's obligations in case of revocation

1. If the entrepreneur enables the consumer to send notification of the revocation by electronic means, he is required to immediately send a confirmation after receipt of this notification.
2. The entrepreneur shall reimburse all consumer's payments, including any delivery costs charged by the entrepreneur for the returned product, without delay and no later than 14 days following the day on which the consumer sent notification of the revocation. Unless the entrepreneur offers to collect the product himself, he should wait with the refund of the costs until he has received the product back or until the consumer proves that he has returned the product, whichever is the earliest.
3. The entrepreneur shall use the same payment method for the refund as used by the consumer, unless the consumer agrees to another method. The costs are refunded to the consumer free of charge.
4. If the consumer has opted for a more expensive delivery method than the cheapest standard delivery, the entrepreneur is not entitled to refund the additional costs for the more expensive method.

### Article 10 – Exclusion revocation right

The entrepreneur is entitled to exclude the following products and services from the revocation right, but only if the entrepreneur has clearly stated this in the offer, at least in a timely manner before conclusion of the agreement:

1. Products and services of which the price is subject to fluctuations on the financial market, which fluctuations are outside the control of the entrepreneur and which occur within the revocation period.
2. Agreements, which are concluded during an public auction. A public auction is understood to be a sales method whereby products, digital content and/or services are offered by the entrepreneur to the consumer, who is present at the auction in person or is offered the opportunity to be present in person, under supervision of an auctioneer, and whereby the successful bidder is required to purchase the products, digital content and/or services;
3. Service agreements, after full execution of the service, but only if:
  - a. the execution has started with the explicit prior consent of the consumer; and
  - b. the consumer has stated that he will lose his revocation right as soon as the entrepreneur has fully executed the agreement;
4. Service agreements for the provision of accommodation, if a certain date or period of execution is provided for in the agreement and other than for residential purposes, transport of goods, car rental services and catering;
5. Agreements with respect to leisure activities, if a certain date or period of execution is provided for in the agreement;
6. Products manufactured pursuant to specifications provided by the consumer, which are not prefabricated and which are manufactured based on an individual choice or decision of the consumer, or which are clearly intended for a specific person;
7. Products, which spoil quickly or which have a limited shelf life;
8. Sealed products which are not suitable for return for reasons of health protection or hygiene and of which the seal was broken after delivery;
9. Products, which have been permanently mixed with other products after delivery due to their nature;
10. Alcoholic beverages, which price is agreed upon during the conclusion of the agreement, but of which delivery can only take place after 30 days, and of which the actual value is subject to fluctuations in the market, which fluctuations are outside the control of entrepreneur;



11. Sealed audio, video recordings and computer software, of which the seal was broken after delivery;
12. Newspapers, journals or magazines, with the exception of subscriptions thereto;
13. The delivery of digital content other than on a tangible carrier, but only if:
  - a. the execution has taken place with the explicit prior consent of the consumer; and
  - b. the consumer has stated to lose his revocation right upon receipt of the digital content.

#### Article 11 – The price

1. During the period of validity as referred to in the offer, the prices of the products and/or services offered are not increased, except for price changes resulting from changes in the VAT rates.
2. By way of derogation from the previous paragraph, the entrepreneur is entitled to offer products or services of which the prices are subject to fluctuations in the financial market, which fluctuations are outside the control of the entrepreneur, at variable prices. The fact that prices are subject to fluctuations and that any prices stated are target prices, shall be stated in the offer.
3. Price increases within 3 months after the conclusion of the agreement are only allowed if they result from statutory regulations or provisions.
4. Price increases from 3 months after the conclusion of the agreement are only allowed if the entrepreneur has stipulated these increases and:
  - a. these increases result from statutory regulations or provisions; or
  - b. the consumer has the authority to terminate the agreement, which termination enters into force on the day the price increase takes effect.
5. The prices of products or services stated in the offer are including VAT.

#### Article 12 – Compliance with agreement and extra warranty

1. The entrepreneur warrants that the products and/or services comply with the agreement, the specifications stated in the offer, the reasonable requirements of reliability and/or usability and the statutory provisions and/or government regulations applicable at the date of the conclusion of the agreement. If agreed, the entrepreneur also warrants that the product is also suitable for other use than normal use.
2. An extra warranty provided by the entrepreneur, his supplier, manufacturer or importer shall never limit the statutory rights and claims, which the consumer can enforce against the entrepreneur based on the agreement if the entrepreneur failed to comply with his part of the agreement.
3. An extra warranty is understood to mean any agreement of the entrepreneur, his supplier, importer or manufacturer in which he grants certain rights or claims to the consumer that exceed the requirements to which he is legally bound in case he fails to comply with his part of the agreement.

#### Article 13 – Delivery and execution

1. The entrepreneur shall exercise all due care when receiving and executing the product orders and when assessing the requests for the delivery of services.
2. The delivery location shall be the address, which the consumer has communicated to the entrepreneur.
3. With due observance of provisions laid down in Article 4 of these General Terms & Conditions, the entrepreneur shall execute the accepted orders in a timely fashion but no later than within 30 days, unless another delivery term has been agreed upon. If delivery is delayed or if an order cannot or can only partially be executed, the consumer receives notification thereof at the latest 30 days after he has placed the order. In that case, the consumer is entitled to terminate the agreement free of charge and he is entitled to compensation of any damages.
4. After termination pursuant to the previous paragraph, the entrepreneur shall immediately refund the amount paid by consumer to consumer.
5. The risk of damaging and/or losing the products is born by the entrepreneur until the moment of delivery to the consumer or to a representative appointed and announced to the entrepreneur in advance, unless explicitly agreed otherwise.

#### Article 14 – Extended transaction contracts: duration, termination and extension

##### Termination:

1. The consumer is entitled to terminate an open-ended agreement, which provides for the regular delivery of products (electricity included) or services, at all times with due observance of the applicable termination rules and a notice period of one month at the most.
2. The consumer is entitled to terminate a fixed term agreement, which provides for the delivery of products (electricity included) or services, at all times at the end of the fixed term with due observance of the applicable termination rules and a notice period of one month at the most.
3. With respect to the agreements as referred to in the previous paragraphs, the consumer is entitled to:
  - terminate these agreements at all times and to not be limited to termination on a certain date or in a certain period;
  - to at least terminate these agreements in the same manner as they were

concluded by him;  
 - to always terminate these agreements with the same notice period as the entrepreneur has stipulated for himself.

##### Extension:

4. A fixed term agreement, which provides for the regular delivery of products (electricity included) or services, cannot be tacitly extended or renewed for a fixed term.
5. By way of derogation from the previous paragraph, a fixed term agreement, which provides for the regular delivery of daily and weekly newspaper and magazines can be tacitly extended for a fixed term of a maximum of three months, if the consumer is entitled to terminate this extended agreement at the end of the extension period with a notice period of one month at the most.
6. A fixed term agreement, which provides for the regular delivery of products and services, can only be tacitly extended for an indefinite period of time if the consumer is entitled to terminate the agreement at all times with a notice period of one month at the most. This notice period is three months at the most in case the agreement provides for the regular delivery, but less than once a month, of daily and weekly newspapers and magazines.
7. A fixed term agreement, which provides for the regular delivery, by way of introduction, of daily and weekly newspapers and magazines (trial and introductory subscriptions) is not tacitly extended and will terminate automatically after expiry of the trial or introduction period.

##### Duration:

8. If an agreement lasts more than one year, after one year, the consumer is entitled to terminate the agreement at all times with a notice period of one month at the most, unless termination before the end of the agreed term is contrary to the principles of reasonableness and fairness.

#### Article 15 – Payment

1. Unless otherwise provided for in the agreement or supplementary conditions, the amounts due by the consumer must be paid within 14 days after start of the reflection period, or in case of absence of such a reflection period, within 14 days after conclusion of the agreement. In case of a service agreement, this payment term starts on the day after the consumer has received confirmation of the agreement.
2. In case of the sale of products to consumers, it can never be stipulated in the General Terms & Conditions that the consumer is required to an advanced payment of more than 50%.  
 In case an advanced payment is stipulated, the consumer can never execute a right concerning the execution of the relevant order or service(s) before the advanced payment, which has been stipulated, has been made.
3. The consumer is required to immediately report any errors in the payment details provided or stated to the entrepreneur.
4. If the consumer does not comply with his payment obligation(s) in a timely manner and after entrepreneur has notified him of the late payment and the entrepreneur has offered the consumer an additional payment term of 14 days to comply with his payment obligations, and the consumer still has not complied with his payment obligations after this 14-day term, the consumer is required to pay the statutory interest over the amount due and the entrepreneur is entitled to charge the extrajudicial collection costs paid by him. These collection costs amount to a maximum of: 15% over amounts due up to € 2,500; 10% over the subsequent € 2,500 and 5% over the subsequent € 5,000 with a minimum of € 40. The entrepreneur is entitled to deviate from aforementioned amounts and percentages to the benefit of the consumer.

#### Article 16 – Complaints procedure

1. The entrepreneur shall have a well-publicized complaints procedure and shall handle complaints pursuant to this complaints procedure.
2. Complaints with respect to the execution of the agreement must be submitted to the entrepreneur in a full and clear description within reasonable time after the consumer has detected the shortcomings.
3. Complaints submitted to the entrepreneur, shall be responded to within 14 days after the receipt date of the complaint. If it takes considerably longer to process a complaint, the entrepreneur shall send the consumer a notification of receipt within 14 days, including an indication of when the consumer can expect a more elaborate response.
4. A complaint with respect to a product, service or the service of the entrepreneur can also be submitted by means of a complaints form, which can be found on the consumer page of the website of the Stichting Webshop Keurmerk (<http://keurmerk.info/Home/MisbruikOfKlacht>). The complaint is then sent to both the relevant entrepreneur and to the Stichting Webshop Keurmerk.
5. If the complaint cannot be solved in mutual consultation within a reasonable term or within 3 months after the complaint has been submitted, it becomes a dispute to which the dispute settlement applies.

#### Article 17 – Disputes

1. The agreements between the entrepreneur and the consumer, to which these General Terms & Conditions apply, are solely governed by Dutch law.

2. Disputes between the consumer and the entrepreneur relating to the conclusion or execution of agreements with respect to the products or services to be delivered or delivered by this entrepreneur, can both be submitted by the consumer and the entrepreneur, with due observance of the following provision, to the Disputes Committee Webshop, Postbus 90600, 2509 LP in The Hague, the Netherlands ([www.sgc.nl](http://www.sgc.nl)).
3. The Disputes Committee shall only deal with the dispute if the consumer has first submitted the complaint to the entrepreneur within a reasonable time.
4. The dispute must be placed before the Disputes Committee in writing at the latest twelve months after the dispute has materialised.
5. If a consumer wants to submit a dispute to the Disputes Committee, the entrepreneur is bound by this decision. If the entrepreneur wishes to submit a dispute, the consumer shall take a written decision on this matter within five weeks after he has received a written request thereto from the entrepreneur, in which decision he states whether he so desires or if he wants to place the dispute before the competent court. In case the entrepreneur does not receive the decision of the consumer within five weeks, the entrepreneur is entitled to place the dispute before the competent court.
6. Rulings of the Disputes Committee are subject to the conditions as laid down by the regulations of the Disputes Committee (<http://www.degeschillencommissie.nl/over-ons/de-commissies/2701/webshop>). The decisions of the Disputes Committee are made by way of a binding advice.
7. The Disputes Committee shall not deal with a dispute or shall terminate its intervention, if the entrepreneur has been granted suspension of payment, has gone bankrupt or if he has effectively terminated his business activities, before the committee has dealt with a dispute during a session and rendered a final ruling.
8. If in addition to the Disputes Committee Webshop another recognised disputes committee or a committee, which is affiliated with the Dutch Disputes Committees Foundation for Consumer Affairs (Dutch SGC) or the Dutch Financial Services Complaints Authority (Dutch Kifid), is authorised, the Dutch Disputes Committee Stichting Webshop Keurmerk is preferably authorised with respect to disputes primarily relating to the remote sales or service method. With respect to all other disputes, the other recognised disputes committee, which is affiliated with the Dutch SGC or Kifid, is authorised.

#### Article 18 – Trade association guarantee

1. The Stichting Webshop Keurmerk warrants its members' compliance with the binding advice of the Disputes Committee Stichting Webshop Keurmerk, unless the member decides to submit the binding advice for review to the court within two months after receipt. This warranty revives, if the binding advice has been confirmed after review by the court and the judgement has the force of res judicata. The Stichting Webshop Keurmerk pays an amount of a maximum of € 10,000 per binding advice to the consumer. With respect to amounts higher than € 10,000 per binding advice, Stichting Webshop Keurmerk pays € 10,000. When the amount exceeds € 10,000, Stichting Webshop Keurmerk has an obligation to try to ensure that members comply with the binding advice.
2. With respect to the applicability of this warranty, the consumer is required to submit an application in writing to that effect to Stichting Webshop Keurmerk and to transfer the amount he claims from the entrepreneur to the Stichting Webshop Keurmerk. If the amount he claims from the entrepreneur exceeds € 10,000, the consumer is offered to transfer the amount of his claim, insofar this amount exceeds € 10,000, to Stichting Webshop Keurmerk, whereupon Stichting Webshop Keurmerk shall take legal steps to secure payment to the consumer under its own name and at its own expense.

#### Article 19 – Supplementary or deviating provisions

Supplementary provisions or provisions, which deviate from these General Terms & Conditions may not be to the consumer's detriment and must be recorded in writing or in such a manner that the consumer can save these supplementary or deviating provisions in an accessible way on a sustainable data carrier.

#### Article 20 – Amendments to the General Terms & Conditions of the Stichting Webshop Keurmerk

1. Stichting Webshop Keurmerk shall not amend these General Terms & Conditions other than in consultation with the Dutch Consumer's Association.
2. Amendments to these conditions shall only have effect after they have been published in the appropriate way, provided that the provision that is most favourable to consumer shall prevail in case of appropriate amendments during the validity of an offer.



Address Stichting Webshop Keurmerk:  
 Willemsparkweg 193, 1071 HA Amsterdam  
 The Netherlands

#### Annex I: Standard Revocation Form

### Standard Revocation Form

(only complete and return this form if you would like to revoke the agreement)



To:  
**SMDC NutraCeuticals B.V.**  
 Hooge Wijkstraat 7, 5384 RC  
 Heesch  
 The Netherlands

Tel.: + 31 (0)412 745500 (Mo to Fri from 08.30 - 17.00 hours)  
 Email: [platinum@sporthorsemdc.com](mailto:platinum@sporthorsemdc.com)  
 CoC number: 71035923  
 VAT number: NL858555062B01

I / We\* hereby wish to inform you, that I / we\* revoke our agreement with respect to the sale of the following products:

Name product(s)			
Ordered on*/received on*			
Name consumer(s)			
Address consumer(s)			
Signature consumer(s)			

\* Delete where not applicable or complete as applicable.